

ENDPOINT MANAGED SERVICES

Strategic deployment and ongoing management of your unified endpoint management (UEM) platform



An end-to-end holistic solution for UEM with advanced integrations, strategic consulting, extensive architecture design and deployment, and expert professional and managed services.

Say goodbye to stalled or incomplete deployments, out of the box provisioning workflows, poor user experience and the inability to secure devices and corporate data. vMOX brings an entirely different approach to deploying and managing devices that supports your entire workforce regardless of remote, in-office or hybrid models. We use an evolution of endpoint technologies to better enable your users, increase productivity and improve overall security, ensuring corporate data is protected no matter where it's accessed.



PLATFORM MANAGEMENT AND DEVICE PROVISIONING



SECURITY AND COMPLIANCE



IDENTITY AND ACCESS MANAGEMENT



ENTERPRISE APPLICATION STORE MANAGEMENT



SECURE CORPORATE DATA ACCESS

SERVICES FOR EVERY STAGE

Understanding and delivering success against your endpoint management goals

System Management

- 24/7 EMM Incident / Outage Resolution
- 24/7 EMM Health Monitoring
- Periodic EMM Health Checks
- EMM Upgrades and Post-Upgrade Testing
- EMM Verification Checks Post-Maintenance
- Customer-Defined Change Management
- Customer-Defined Maintenance Windows

Program Management

- Weekly Action Item Meetings
- Monthly EMM Reporting
- Monthly Strategy Meetings
- EMM Management Playbook
- Device Enrollment Strategies
- Feature Enablement Strategies

Configuration Management

- Device Policy Best Practices
- Device Security Best Practices
- Identification of Dormant / Inactive Devices
- Secure Email Via Containerization
- Mobile App Management (MAM)
- Mobile Content Management (MCM)
- Cost Management / Usage Reporting
- Mobile Device Blocking (In-line and ABQ)

Lifecycle Management

- EMM Product Support for Name Callers
- EMM Licensing Management (Optional)
- EMM End User Service (Help) Desk
- User and Device Admin with Service (Help) Desk

Comprehensive UEM Program Management and Software

Consultative UEM Configuration with Risk /Benefit Analysis

Proactive Approach with Feature Sets to Enhance Deployment

ITIL-Based Service Delivery with Proven Operating Models

Integrated Product Support

Properly Monitored and Maintained EMM

No Caps on Changes or Project Charge

Experienced Staff, Including VMware, Jamf and Microsoft Certified Engineers



vMOX.com

2 SEAVIEW BLVD, SUITE #104
PORT WASHINGTON, NY 11050

646. 795. 2000
INFO@VMOX.COM

vMOX