



LAPTOP LIFECYCLE SERVICES

A comprehensive, single-source solution to manage all company-owned laptops deployed or collected

End-to-end managed services to quickly build, manage and deploy mobile, tablet — and now — employee laptop devices all from one place.

Coordinating large laptop deployments can require a significant amount of time and expertise, not to mention physical space. With vMOX, you can streamline your laptop deployment with concierge provisioning, kitting, staging and warehousing. Save time, expenses and rapidly deliver your laptops ready to use to hundreds or thousands of locations without lifting a finger. You get the visibility and control you need across all your IT environment and benefit from repeatable, sustainable and scalable logistics processes that deliver a positive user experience.

DEVICE RECEIPT

- Receive stock
- Asset tag device
- Enter details in inventory
- Device make
- Device model
- Device serial number
- Additional details based on device type
- Locate in dedicated bin

DEVICE DEPLOYMENT (BASIC)

- BIOS settings
- Image device (WIM or ISO)
- Enroll in Azure AD
- Enable remote access
- Pack device and accessories
- Insert instructions / collateral
- Ship device

DEVICE RETRIEVAL

- Create return shipment
- Email shipping label or
- Ship out return box made for laptop protection with return label
- Receive device
- Clean device
- Inspect device
- Data wipe device
- Update inventory
- Locate in dedicated bin
- Reminders and escalations for devices not returned

vMOX ONEPORTALSM

- Employee lifecycle automation
- Automated request for device based on employee hiring or terminations
- Submit and track requests
- View asset inventory
- Integrate asset information to ITSM platform

END OF LIFE DISPOSITION

- Wipe device with data destruction certification
- Recycle device
- Update asset inventory as “recycled”